

July 13, 1982.

GARYS CAMERA SHOP 29 W LANCASTER AVE ARDMORE, PA 19003

Gentlemen:

This letter concerns return of Order 5031 requesting Sonotrack coating for your customer, Ferrater.

After carefully examining the film we found there to be over 400 splices each of which would have to be carefully checked as some appear to have a tendency to separate when tested in a manner similar to the conditions to which they would be subjected during the Sonotrack coating process. Splices must be uniform, well bonded, flexible or they will not transport smoothly through our laboratory. If the labor for checking the splices and correcting them was to be performed by our laboratory there would be an additional charge of \$75.00.

Your customer may want to review the possibility of having a duplicate film made. The number of splices on this film may not alow a quality sound track to be applied. The sound track on a duplicate film would allow for uninterrupted sound.

Your cooperation in reviewing this matter with your customer is appreciated.

Very truly yours,

David I. Barney

Customer Service Specialist

7/16/82

DK. For the

additional #75.00

Cost has OK'd it (See nothini)

Tel. 716-722-1030

Dealer No. 24360-0

DIB: js

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In Request for

EASTMAN KODAK COMPANY . COLOR PRINT AND PROCESSING

ROCHESTER, NEW YORK 14650 - 716 458-1000

PARTNER 7/16/82

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KODAK PROCESSING LABORATORY KODAK PARK DIVISION, BUILDING 65 ROCHESTER, NEW YORK 14650

