

May 17, 1985

J. M. Ferrater 1518 Willowbrook Lane Villanova, PA 19085

Dear Mr. Ferrater,

I am contacting you concerning your Credit Account, #530-551-518.

Enclosed is a copy of the sales draft you requested in the amount of \$78.00. If this transaction was made through the mail or by phone, you may not have received a tissue copy from the merchant.

If you are disputing this charge, please send us a <u>signed</u> letter staring that you did not make or authorize this transaction. Please return the copy of the sales draft with your letter, within ten (10) business days.

If we do not receive a response from you by May 30, 1985, we will consider the matter resolved and rebill your account.

If you have any questions, Mr. Ferrater, contact me.

Sincerely.

D. Stimeling Credit Account Center

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Customer Service Department P. O. Box 8920 Wilmington, De. 19899

1-800-833-3010