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32 CONSHOHOCKEN STATE ROAD
BALA-CYNWYD, PA.
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MOHAWK 4-6178

Nov. 30, 1965

Mr. & Mrs. Jose Ferrater
915 Wyndon Ave.
Boyn Mawr, Pa.

Dear Mr. & Mrs. Ferrater,

You will note that two of the appointments listed on the bill were not kept - one was cancelled an hour or two before hand, one not at all. This is insufficient notice, especially in light of the inconvenience I accept in re-arranging my day off to save time for Jaime. Jaime is aware of this.

This irresponsibility on Jaime's part is, of course, familiar to the two of you. We have discussed his very difficult behavior with the two of you before. As treatment progresses, I am more and more becoming the recipient of the feelings and attitudes he has had towards you, and therefore he is increasingly

treating me in a manner similar to the way he has (and, I assume, still is) treating you.

I go into this because it must be frustrating to you to pay for unkept appointments. Actually, although he is physically not here, his absence is part of our relationship and therefore a crucial part of the treatment process. It is best left for Jaime and me to hash it out between the two of us.

As I said on the phone to Mr. Ferrater, the more you can set limits for Jaime the better. This is one reason why it is essential I be paid for these appointments, and that Jaime know it - it would be very harmful if it were simply my loss & Jaime should expect something extra from me, and then not appear without letting me know.

If you wish to discuss this further, please feel free to call me.

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Yours,

Stewart Burland, MD